

Louisiana Citizen Awareness & Disaster Evacuation Guide

SOUTHEAST





Disasters can occur anywhere at anytime, and at a moment's notice citizens may need to move quickly out of harm's way. Government agencies have planned and are prepared for possible emergencies that might arise. It is important that you and your family have a plan as well.

This guide will assist you and your family with creating such a plan. I encourage you to study this guide, so that you can be best prepared to evacuate safely and efficiently from impending threats should the need occur. In the event of an emergency, you should stay alert and pay attention to the news and announcements in your area so if a situation develops, you are immediately informed. For more information, please visit the Governor's Office of Homeland Security and Emergency Preparedness at <http://www.ohsep.louisiana.gov/> or www.getagameplan.org.

Sincerely,

Bobby Jindal
Governor

FAMILY COMMUNICATIONS PLAN

Setting up a family communications plan ahead of time will help make sure you and your family can connect as easily and quickly as possible.

- Designate an individual outside of the state to serve as a family point of contact. (After a disaster, it's often easier to call out-of-state than within the affected area.)
- Make sure that all family members know who this person is and how to contact him/her.
- After a disaster or evacuation, all family members should make contact with the designated individual. Try choosing a certain time for everyone to check in.

OUR FAMILY EVACUATION PLAN

Personal responsibility is the key to safety during a disaster. Ensure your family has a smart and often-practiced plan!

Phased Evacuation

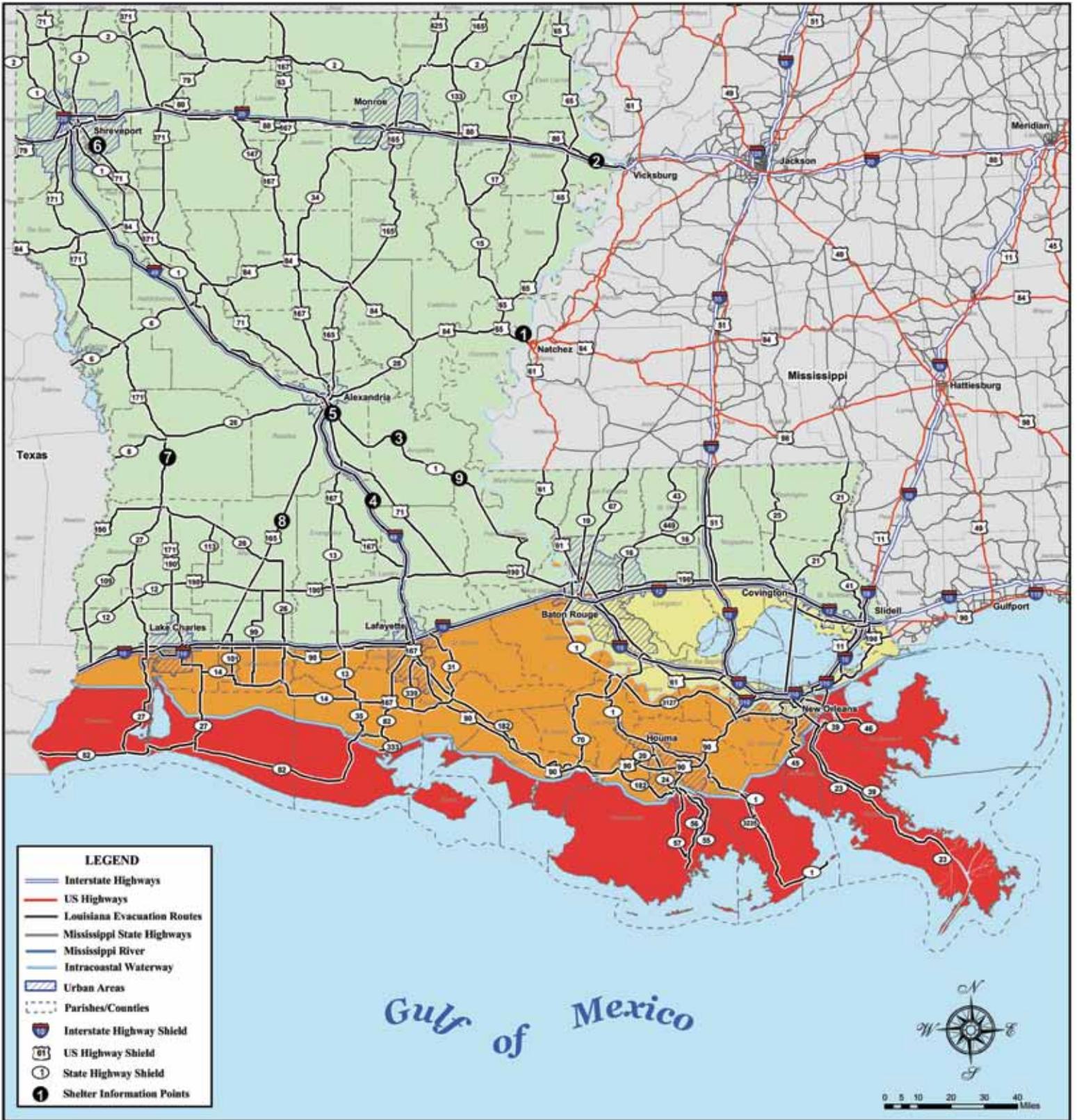
During a threat of a hurricane, a phased evacuation will be based on geographic location and time in which tropical storm winds are forecasted to reach the affected areas.

Phase I - 50 Hours before onset of tropical storm winds. Includes areas south of the Intracoastal Waterway. These areas are outside any levee protection system and are vulnerable to Category 1 and 2 storms. These areas are depicted in **RED** on the Evacuation Map. During Phase I, there are no route restrictions.

Phase II - 40 Hours before onset of tropical storm winds. Includes areas south of the Mississippi River which are levee protected but remain vulnerable to Category 2 or higher storms. These areas are depicted in **ORANGE** on the Evacuation Map. During Phase II, there are no route restrictions.

Phase III - 30 Hours before onset of tropical storm winds. Includes areas on the East Bank of the Mississippi River in the New Orleans Metropolitan Area which are within levee protection system but remain vulnerable to a slow-moving Category 3 or any Category 4 or 5 storm. These areas are depicted in **YELLOW** on the Evacuation Map. During Phase III, certain routes will be directed and the Contraflow Plan implemented.

Phased evacuation procedures are for traffic management purposes only. Consult your local Office of Emergency Preparedness Director for further evacuation information.



AGENCY CONTACT INFORMATION



American Red Cross
www.redcross.org

American Red Cross

- Español 1-800-RED-CROSS
- Acadiana Chapter (Lafayette) or 1-800-733-2767
- Central Louisiana Chapter (Alexandria) 1-800-257-7575
- Louisiana Capital Area Chapter (Baton Rouge) (337) 234-7371
- Northeast Louisiana Chapter (Monroe) (318) 442-6621
- Northwest Louisiana Chapter (Shreveport) (225) 291-4533
- Southeast Louisiana Chapter (Greater New Orleans) (318) 323-5141
- Southwest Louisiana Chapter (Lake Charles) (318) 865-9545
- St. Bernard Chapter (St. Bernard Parish only) (504) 620-3105
- St. Bernard Chapter (St. Bernard Parish only) (337) 478-5122
- St. Bernard Chapter (St. Bernard Parish only) (504) 277-8163



Louisiana Department of Transportation and Development
www.dotd.louisiana.gov

- Customer Service Center (225) 379-1232
- toll-free (877) 4LADOTD
- or (877) 452-3683



Governor's Office of Homeland Security and Emergency Preparedness
www.ohsep.louisiana.gov (225) 925-7500



Louisiana Department of Social Services
www.dss.state.la.us



Louisiana Department of Health and Hospitals
www.dhh.state.la.us



Louisiana State Police
www.lsp.org

- Road Closure Information (800) 469-4828
 - Troop A (Baton Rouge) (800) 969-2059
 - Troop B (Kenner) (800) 964-8076
 - Troop C (Gray) (800) 659-5907
 - Troop D (Lake Charles) (888) 225-5577
 - Troop E (Alexandria) (800) 256-4160
 - Troop F (Monroe) (866) 292-8320
 - Troop G (Bossier City) (866) 853-6580
 - Troop I (Lafayette) (888) 768-8746
 - Troop L (Covington) (888) 339-8659
- or dial *LSP (*577) from a cellular phone



Louisiana Attorney General
www.ag.state.la.us

- Fair Housing Hotline (800) 273-5718
- Investigations (800) 488-2770
- Consumer Hotline (888) 799-6885



U.S. Department of Agriculture and Forestry
www.ldaf.state.la.us

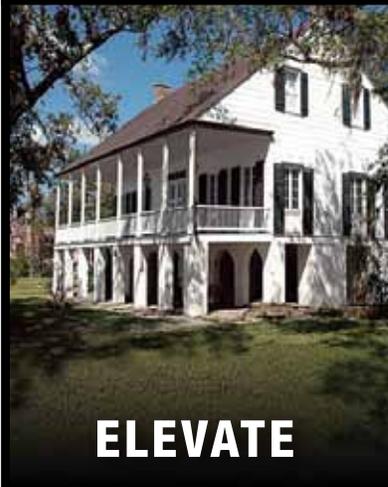


U.S. Department of Homeland Security
www.ready.gov

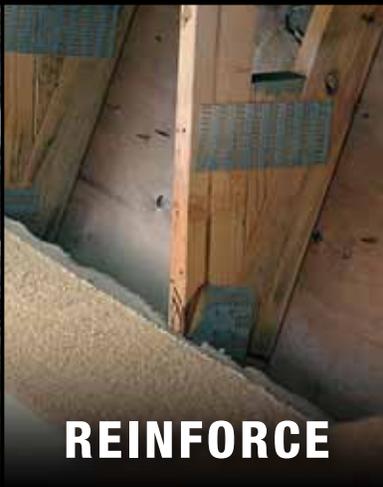


National Weather Service
www.srh.noaa.gov

Let's Mitigate Louisiana



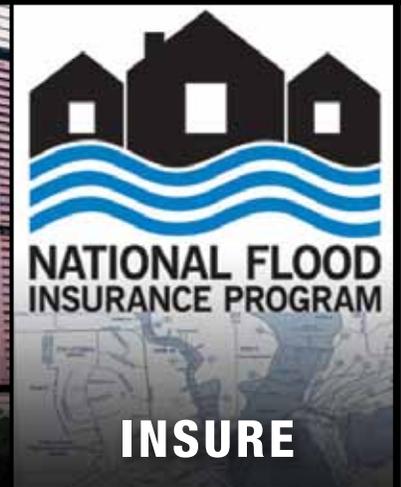
ELEVATE



REINFORCE



SHUTTER



INSURE

EMERGENCY SHELTER INFORMATION POINTS

| Evacuation Area of the State | Information Point Location | Address |
|---|------------------------------|---|
| Re-entry from Mississippi on U.S. 65 & U.S. 84 | 1 Tourist Welcome Center | U.S. 165 & U.S. 84 1401 Carter Street Vidalia, LA |
| Re-entry from Mississippi on I-20 | 2 Tourist Welcome Center | 836 I-20 West Tallulah, LA |
| From Southeast area on La. 1 | 3 Paragon Casino | Paragon Place Marksville, LA |
| From Southeast/Central area on I-49 | 4 Sammy's Truck Stop | I-49, Exit 53 3601 LA 115 W Bunkie, LA |
| From Southeast/Central areas on U.S. 71 | 5 Med Express Office | 7525 U.S. 71 Alexandria, LA |
| From Southeast/Southwest/Central areas on U.S. 171 & I-49 | 6 P.E. Gym LSU-Shreveport | One University Place Shreveport, LA |
| From Southwest on U.S. 171 | 7 Pickering High School | 180 Lebleu Rd. Leesville, LA |
| From Southwest/Central areas on U.S. 165 | 8 Tourist Information Center | 8904 U.S. 165 Oberlin, LA |
| From Southeast area on La. 1 | 9 Maddie's Truck Plaza | 15972 La. 1 Simmesport, LA |

RADIO FREQUENCY SYSTEM

• Louisiana Emergency Alert System

The following radio stations are key participants in the Louisiana Emergency Alert System. In the event of an emergency, these stations will broadcast emergency information.

| | |
|--|--|
| Alexandria AM 970 (KSYL) AM 580/FM 96.9 (KZMZ) FM 93.1 (KQID) | Lake Charles AM 1470 (KLCL) FM 99.5 (KHLA) |
| Baton Rouge AM1150 (WJBO) FM 102.5 (WFMF) | New Orleans AM 870 (WVL) FM 101.9 (WLMG) |
| Crowley FM 102.9 (KAJN) | Northeast AM 540/FM 101.9 (KNOE) |
| Lafayette FM 99.9 (KTDY) | Ruston AM 1490 (KRUS) FM 107.5 (KXKZ) |
| | Shreveport AM 1130/FM 94.5 (KWKH) |

• NOAA Weather Radio (NWR)

NOAA Weather Radio is a nationwide network of radio stations broadcasting continuous weather information direct from a nearby National Weather Service office. NWR broadcasts National Weather Service warnings, watches, forecasts and other hazardous information 24 hours a day.

SEVERE WEATHER TERMS TO KNOW...

Natural disasters most likely to occur in Louisiana, particularly in low-lying areas bordering the Gulf of Mexico, include hurricanes and flooding due to heavy rains. Residents should be familiar with several terms that describe severe weather conditions:

Storm Surge: An abnormal rise of the sea along a shore as the result, primarily, of the winds from a storm.

Watch: Adverse conditions are **possible** in the specified areas of the WATCH, usually within 36 hours. May be applied to thunderstorms, tornadoes, floods, or hurricanes.

Warning: Adverse conditions are **expected** in the specified area of the WARNING, usually within 24 hours. May be applied to thunderstorms, tornadoes, floods, or hurricanes.

MEASURING HURRICANE STRENGTH

The Saffir-Simpson Hurricane Scale

- Category 1:** Minimal Damage. Winds 74-95 mph.
Storm surge generally 4-5 ft. above normal.
- Category 2:** Moderate Damage. Winds 96-110 mph.
Storm surge generally 6-8 ft. above normal.
- Category 3:** Extensive Damage. Winds 111-130 mph.
Storm surge generally 9-12 ft. above normal. normal.
- Category 4:** Extreme Damage. Winds 131-155 mph.
Storm surge generally 13-18 ft. above normal. normal.
- Category 5:** Catastrophic Damage. Winds greater than 155 mph.
Storm surge generally greater than 18 ft. above normal.

PUBLIC SHELTER INFORMATION

Shelters are operated by trained individuals and ensure that the safety, security, and basic needs of its residents are met.

What to bring to a shelter?

- Change of clothing, blanket, and pillow for each family member
- Your disaster supply kit, including food, medications, comfort items, and special items for infant or elderly family members.

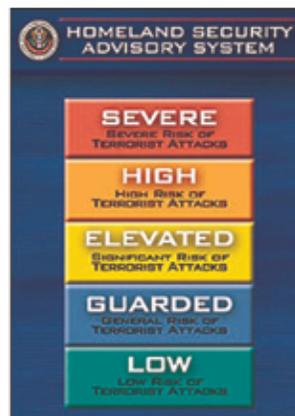
What NOT to bring?

- There are no weapons, drugs or alcohol allowed

SHELTER IN-PLACE INFORMATION

“Sheltering in place” is a precaution aimed at keeping citizens safe while remaining indoors. This is not the same thing as evacuating to a shelter and not recommended for hurricanes. When a “shelter-in-place” order is given by either local or state government, citizens within the affected area should take the following protective measures:

- Go indoors and close all windows and doors.
- Turn off all sources of outside air (i.e. air conditioners and ventilation fans/ducts).
- Remain indoors until notified that it is safe to move outdoors.
- Stay tuned to your local radio/television station to receive official notices.
- Limit telephone usage to emergency calls only. This is to prevent the telephone lines from being overloaded with non-emergency calls.



The Homeland Security Advisory System, established in March of 2002, is a tool used to describe threat conditions for a possible terrorist attack. A color-coded threat level system is used to communicate the five threat levels to the American public. Prepare your family for these types of emergencies by following the recommendations in this guide or visit www.ready.gov. For more information on Homeland Security advisories, visit the Governor's Office of Homeland Security and Emergency Preparedness link: www.ohsep.louisiana.gov/homeland/HSThreatAdvisory.thm.

WHAT TO DO DURING A CHEMICAL OR BIO-HAZARD RELEASE

IF YOU MUST BE OUTDOORS...

Protect your breathing by covering your mouth and nose with a cloth or handkerchief.

IF YOU ARE IN YOUR VEHICLE AND CAN'T GET TO A SAFE BUILDING...

1. Pull over to the side of the road.
2. Turn the engine off and close the windows and vents.
3. Listen to the radio regularly for updated advice, instructions and conditions.

PREPARING YOUR ANIMALS

Making plans for your family is extremely important. Don't forget to plan for the animals in your life, too!



Mike Strain DVM
Commissioner

- The location of your evacuation destination may or may not accept pets, so call ahead and check. Animal shelters will be set up in various parts of the state on an "as-needed" basis. The Louisiana Department of Agriculture & Forestry works year round with the Louisiana State Animal Response Team (LSART) to provide sheltering opportunities. Species-specific disaster preparedness advice is available at www.lsart.org.
- Create a disaster readiness kit for your animal that includes food, water, first aid supplies, feeding supplies and other items that are necessary to keep your animal comfortable for at least 3 - 5 days.
- Remember, animal ownership is a responsibility! Be ready to take care of your whole family.

United Way • MRS ★

Call 2-1-1

Get Connected. Get Answers.

What is 2-1-1?

- 2-1-1 is an easy to remember telephone number that connects callers to information about critical health and human services available in their community during crisis or any time.
 - 2-1-1 responds immediately and directs callers to services most appropriate for their needs
 - For example, 2-1-1 can offer access to:
 - Coordinated Disaster Information
 - Food, Clothing
 - Shelters
 - Special Needs Housing
 - Volunteer Management
 - Evacuation Routes
 - Transportation Assistance
 - Crisis Counseling
 - Prescription Assistance
 - Missing Persons
 - Post Disaster Child Care
 - Rebuilding Assistance

and MUCH MORE!

How Does 2-1-1 Work in Louisiana?

- Call 2-1-1 from any landline and cellular phone in Louisiana
- Staffed 24/7 with trained specialists to guide you to vital resources
- Provides multilingual services and information for the hearing impaired
- Maintains a computerized database of over 15,000 resources and services statewide
- It is the largest comprehensive Information and Referral system in Louisiana, serving 64 parishes



Travel Trailer/Mobile Home Safety

No travel trailer or mobile home – no matter how new it is – can be a safe shelter from storm force winds.

- FEMA travel trailers and mobile homes are the property of the federal government.
- FEMA travel trailers and mobile homes may not be moved.
- The unauthorized movement, and any resulting damage, to FEMA travel trailers or mobile homes may be prosecuted under federal law.
- The state encourages all travel trailer and mobile home residents to follow all guidance from parish emergency managers.
- State law allows for **privately** owned travel trailers and RV vehicles to be moved during evacuations.

- The State of Louisiana strongly urges those who **must** move their personal trailer or RV to do so before an evacuation order is given.
- Privately owned trailers over 8'6" wide, 75' total length, and 13'6" total height will not be permitted in evacuation traffic in either a voluntary or mandatory evacuation.

IF PARISH OR STATE OFFICIALS TELL YOU TO EVACUATE

- Leave as soon as possible.
- Make a Family Communication Plan. Tell someone outside of the storm area where you are going.
- Take emergency supplies, warm protective clothing, and blankets/sleeping bags to shelter.
- Protect your home by unplugging appliances and turning off electricity and water.
- Turn off the main electrical power switch.
- Turn off the main water valve and disconnect the hose.
- Turn propane tanks off.
- Lock-up your travel trailer or mobile home and leave.

DURING A HURRICANE OR TROPICAL STORM WATCH OR WARNING

- Listen to radio/television for storm progress reports.
- Check emergency supplies.
- Fuel your car.
- Board up windows and check tie-downs on your travel trailer or mobile home.
- Turn refrigerator and freezer to coldest settings.
- Store drinking water.
- Review evacuation plan.

AFTER A STORM

- Stay tuned to local radio or television for information from your local or state officials.
- Return home only after state or local officials advise that it is safe to do so.

Any individual who lives in a travel trailer should pay close attention to radio and television reports to receive important information from local and state officials concerning hurricane precautions.

FAMILY DISASTER SUPPLY KIT

There are six basics that you should stock for your disaster supply kit: water, food, clothing and bedding, first aid supplies, tools and emergency supplies and special items. Keep these items in a waterproof container that can be easily transported from your home to your car and your safe place. Assemble your kit now to allow for immediate action during an emergency. Your family's disaster supply kit should include at least a three-day supply of:

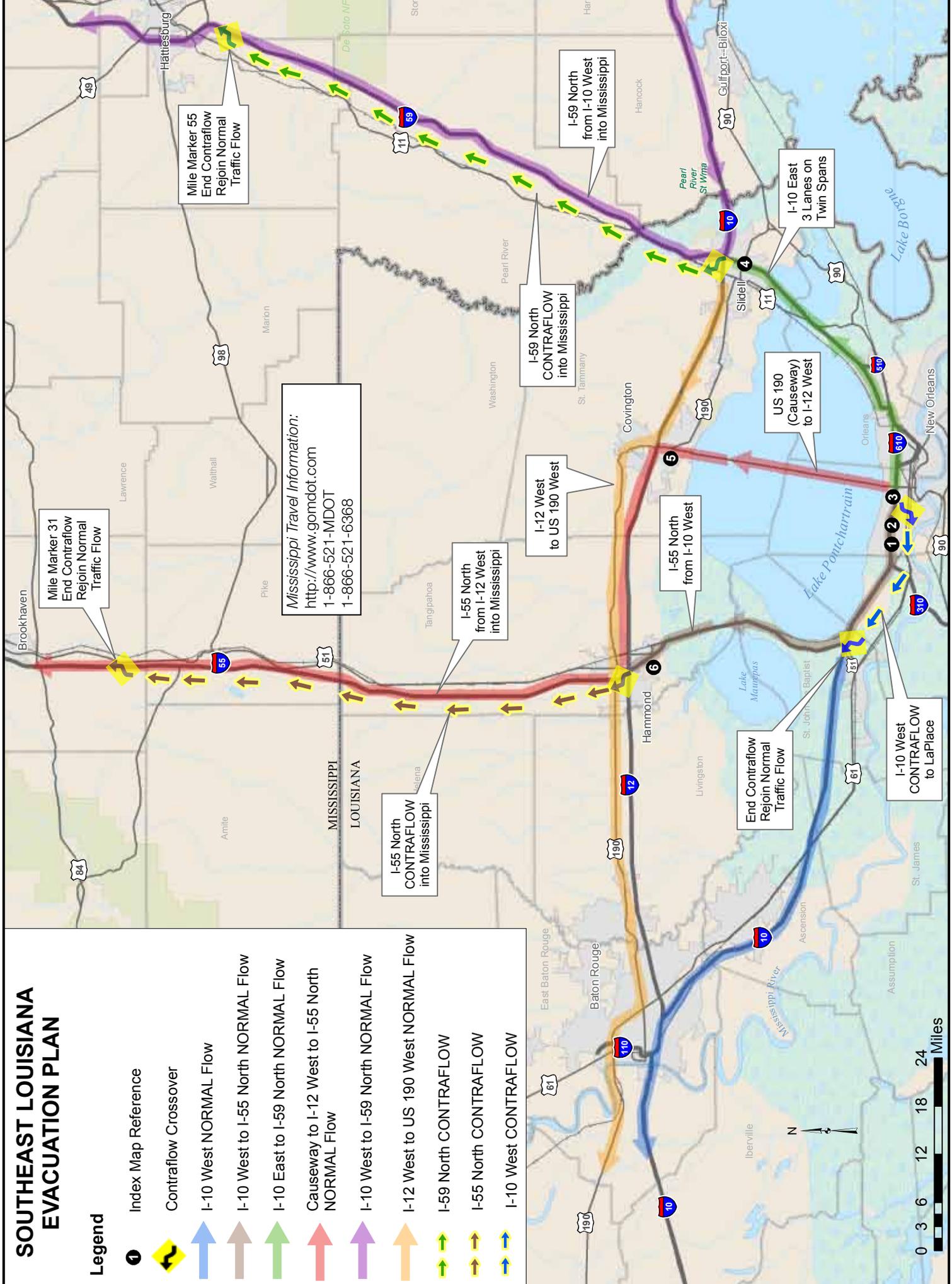
- Water - One gallon of water per person per day
- Non-perishable food - Select food items that are compact and lightweight. Include the following items:
 - Ready-to-eat canned meats, fruits and vegetables
 - Canned juices
 - High energy foods
 - Vitamins
 - Comfort goods
 - Condiments
 - Food for infant
- Clothing and bedding - Include at least one complete change of clothing and footwear per person and the following weather-appropriate items:
 - Sturdy shoes or work boots
 - Rain gear
 - Blankets or sleeping bags
 - Hat and gloves
 - Thermal underwear
 - Sunglasses
- First aid supplies – Assemble a first aid kit for your home and one for each car.
- Tools and emergency supplies
 - Emergency preparedness manual
 - Flashlight and extra batteries
 - Non-electric can opener, utility knife
 - Tube tent
 - Tape
 - Matches in a waterproof container
 - Plastic storage containers
 - Paper, pencil
 - Medicine dropper
 - Whistle
 - Sanitation supplies
 - Louisiana Citizen Awareness and Disaster Evacuation Guide
 - Battery-operated radio and extra batteries
 - Cash or traveler's checks, change
 - Fire extinguisher: small canister ABC-type
 - Pliers
 - Compass
 - Aluminum foil
 - Signal flare
 - Needles, thread
 - Shut-off wrench to turn off household gas and water
 - Plastic sheeting
 - Official DOTD Highway Map
 - Mess kits, paper cups, plates and plastic utensils
- Special Items
Infant and medical supplies: Remember supplies for family members with special requirements, such as infants, elderly, persons with disabilities and persons taking medication
- Entertainment - Games and books
- Important family documents
 - Wills, insurance policies, contracts, deeds, stocks and bonds
 - Passports, social security cards and immunization records
 - Bank account numbers
 - Credit card account numbers and company addresses
 - Inventory of valuable household goods and important telephone numbers
 - Family records (birth, marriage, death certificates)

Store your kit in a convenient place known to all family members. Keep a smaller version of the supply kit in the trunk of your car. Change your stored water supply every six months so it stays fresh. Replace your stored food every six months. Re-think your kit and family needs at least once a year. Replace batteries, update clothes, etc.

SOUTHEAST LOUISIANA EVACUATION PLAN

Legend

- 1** Index Map Reference
-  Contraflow Crossover
-  I-10 West NORMAL Flow
-  I-10 West to I-55 North NORMAL Flow
-  I-10 East to I-59 North NORMAL Flow
-  Causeway to I-12 West to I-55 North NORMAL Flow
-  I-10 West to I-59 North NORMAL Flow
-  I-12 West to US 190 West NORMAL Flow
-  I-59 North CONTRAFLOW
-  I-55 North CONTRAFLOW
-  I-10 West CONTRAFLOW



PHASE III Contraflow Instructions

I-10 West Contraflow Lanes:

- The eastbound and westbound lanes of I-10 from Clearview Parkway in Metairie to I-55 North in LaPlace will be used as westbound lanes. On the Contraflow Plan, the normal westbound lanes are shown with **BROWN** arrows and the Contraflow (eastbound) lanes are shown with **BLUE** arrows.
- All I-10 West entrances through New Orleans, Metairie and Kenner will be used in their normal manner to gain access to I-10 West.

I-55 North Contraflow Lanes:

- The northbound and southbound lanes of I-55 from I-12 in Hammond to the Mississippi state line will be used as northbound lanes. On the Contraflow Plan, the normal northbound lanes are shown with **RED** arrows and the Contraflow (southbound) lanes are shown with **BROWN** arrows.
- Traffic traveling I-55 North (**BROWN**) will be diverted onto I-55 North Contraflow and will only be allowed to exit at two locations: Exit 47 (LA-16) in Amite and Exit 61 (LA-38) in Kentwood.

I-59 North Contraflow Lanes:

- The northbound and southbound lanes of I-59, north of the I-10/I-12/I-59 interchange, will be used as northbound lanes. On the Contraflow Plan, the normal northbound lanes are shown with **PURPLE** arrows and the Contraflow (southbound) lanes are shown with **GREEN** arrows.
- In LaPlace, the I-10 West (**BROWN**) lanes will be diverted to I-55 North toward Hammond and Mississippi. Traffic will not be allowed to continue on I-10 West at this interchange.
- All traffic traveling on I-55 North will travel in the existing northbound lanes.
- When traffic traveling on I-55 North reaches the I-55/I-12 interchange in Hammond, I-55 will begin to Contraflow (both the north and south lanes will travel north into Mississippi).

BLUE Arrows (I-10 West to Baton Rouge):

- Traffic destined for Baton Rouge may enter the Contraflow (eastbound) lanes from Clearview Parkway, Veterans Boulevard or Williams Boulevard in Jefferson Parish (see diagrams).
- Traffic destined for Baton Rouge may enter the Contraflow (eastbound) lanes from I-10 West via a cross-over at the Clearview Parkway overpass. This is the only opportunity to enter the Contraflow (eastbound) lanes from I-10 West without exiting and re-entering the interstate.
- In LaPlace, I-10 Contraflow traffic (**BLUE**) will be diverted onto the westbound lanes of I-10 and will continue west on I-10 toward Baton Rouge.

RED Arrows (Lake Pontchartrain Causeway to Covington, I-12, Hammond, Mississippi):

- Northeastbound traffic on the Lake Pontchartrain Causeway (RED) will be diverted onto I-12 West (RED) at the US-190/I-12 interchange and will continue on I-12 West to Hammond.
- I-12 West (RED) will be diverted onto I-55 North (RED) at the I-12/I-55 interchange in Hammond.
- I-55 North (RED) will continue north into Mississippi.

GREEN Arrows (I-10 East to I-59, North to Slidell, Mississippi):

- I-10 East traffic (**GREEN**) from New Orleans will cross the I-10 Twin Spans using the three eastbound lanes.
- Contraflow of I-59 will begin at the I-10/I-12/I-59 interchange.
- At the I-10/I-12/I-59 interchange, the left and center lanes of eastbound I-10 will be diverted onto southbound I-59 (**GREEN**). Only the right lane will continue onto I-59 North (**PURPLE**).
- The I-10 East (**GREEN**) traffic will not be allowed to continue on I-10 East or enter I-12 West.

PURPLE Arrows (I-59 North to Mississippi from I-10 West):

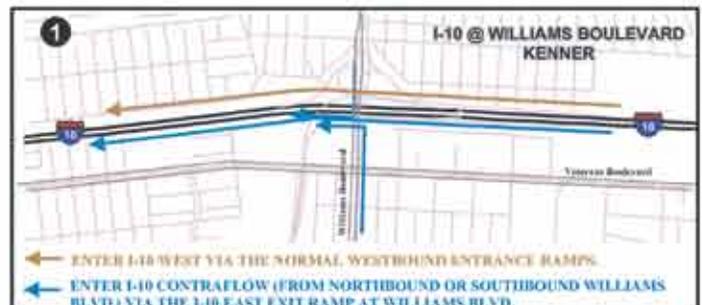
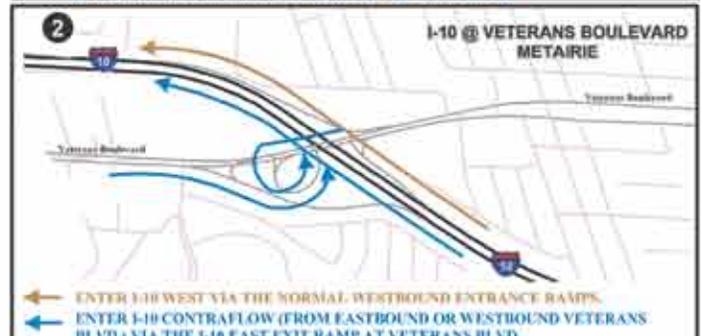
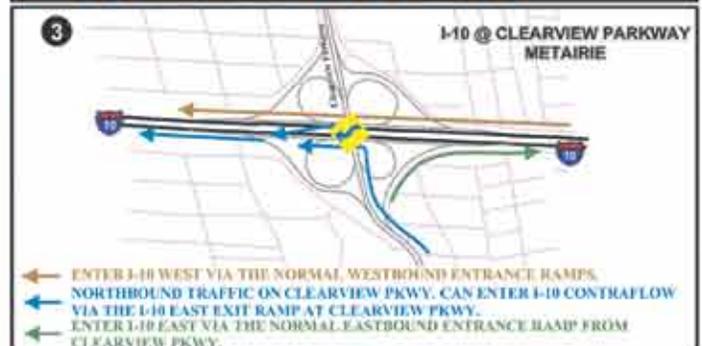
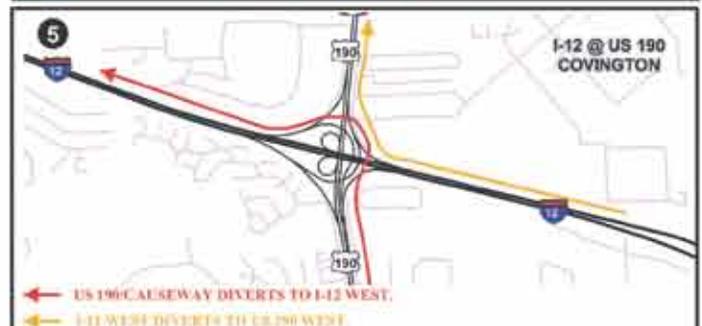
- I-10 East traffic (**GREEN**) from New Orleans will cross the I-10 East Twin Spans using the three eastbound lanes.
- Only the right lane (**GREEN**) will continue onto I-59 North (**PURPLE**).
- All traffic on I-10 West (**PURPLE**) from Mississippi will be diverted on I-59 North (**PURPLE**) at the I-10/I-12/I-59 interchange.
- I-10 West traffic will not be allowed to continue westbound on I-10 or I-12.

BROWN Arrows (I-12 Westbound - Covington/Hammond):

- Traffic traveling on I-12 West (**BROWN**) between Covington (US-490) and Hammond (I-55) will NOT be allowed to continue on I-12 West. This traffic must divert onto I-55 North.
- Traffic traveling on I-12 West between Slidell (I-10/I-12/I-59 interchange) and Covington (US-490) will NOT be allowed to continue I-12 West. This traffic will be diverted onto US-190 West.
- Traffic traveling on US-190 West will be allowed to continue to Baton Rouge.

All Interstate exit ramps will be open to normal traffic flow. Interstate exit ramps in the Contraflow lanes will be limited and marked with variable message boards.

Study this map and **CHOOSE YOUR ROUTE WISELY**. There will be many restrictions on the Interstate system. Upon entering the contraflow area, it may not be possible to change routes. Contraflow operations will begin when evacuations are initiated in Jefferson and Orleans parishes. If you do not wish to evacuate under the contraflow restrictions, your best strategy is to **LEAVE EARLY**, before contraflow is activated.



GET A GAME PLAN



Governor's Office



For more information or for extra copies of the Louisiana Citizen Awareness & Disaster Evacuation Guide, please contact:

Louisiana State Police
1-800-469-4828

American Red Cross
1-800-RED-CROSS
1-800-733-2767

Governor's Office of Homeland Security
& Emergency Preparedness
1-225-925-7500



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